

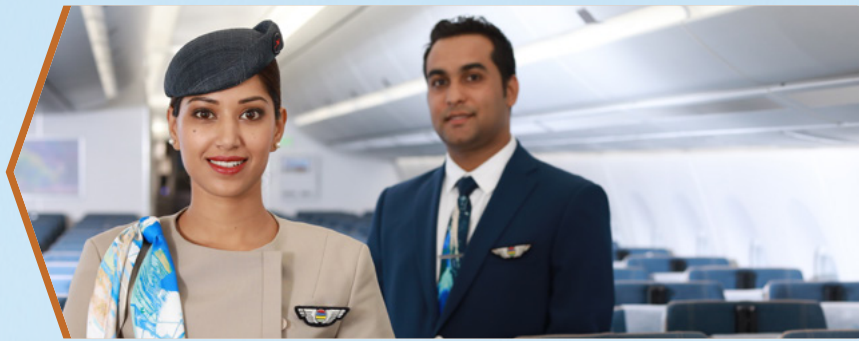


FOR OUR HEALTH AND SAFETY

Thank you for remaining committed and helping Air Mauritius to shoulder its responsibilities as an 'essential service' and the National airline of Mauritius

Health and Safety Standards

- All crew, ground personnel and staff are trained and equipped to apply highest standards of health and safety for the management of communicable diseases



Health and Confinement

- Operating crew are required not to leave their hotels on layovers
- Self-confinement after flights
- De-rostering and self-confinement of crew members following confirmation of affected passenger/s on their flight
- Facilitation of Health authorities who manage contact tracing and quarantine



Ministry of Health and Wellness Hotline: 8924



Deep cleaning

Cleaning

- Regular and thorough cleaning / disinfection of aircraft and all touch surfaces
- Deep cleaning after every flight
- All products used are recommended by local and international authorities
- Tidiness and cleanliness of on-board lavatories at regular intervals

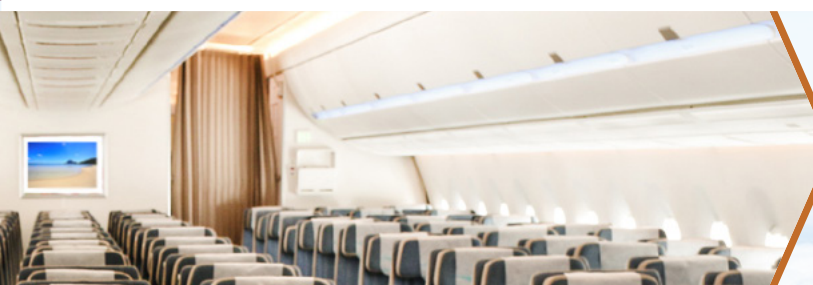
Health Screening

- All passengers are screened with thermal scanners upon arrivals and departures at SSR International Airport, Mauritius



Protective Equipment

- Crew members and Ground staff are equipped with protective equipment.
- Universal Protective Kits (UPK's) on all aircraft
- Hand sanitizers and soap available at airport lounges and on all Air Mauritius premises
- Layover kits comprising of masks, sanitizers and gloves for crew



HEPA Air Filters

- Air on board is renewed and purified every 3 minutes

On-board Service

- Headrests, blankets, headsets, pillow covers and linen are washed, sanitized and packed according to international standards
- Utensils, crockery, cutlery and glassware are washed with detergents and thermally disinfected over 70 °C
- Service has been adapted in order to minimise interaction with customers



Air Mauritius understands and takes note of the exceptional circumstances in which you are working. Thank you to all team members who are maintaining business continuity, ensuring and supporting operations, ensuring supplies are adequate and maintaining the highest levels of health and safety whilst also safeguarding the reputation of the company in these challenging times

OUR HEALTH AND SAFETY IS IN OUR HANDS



- Avoid physical contact when greeting and maintain distance with others
- Wash your hands regularly with soap and water, and sanitize regularly
- Avoid touching your eyes, nose and mouth with unwashed hands
- Cover your nose and mouth with your elbow when coughing and sneezing
- Clean and disinfect high touch surfaces and personal devices